

CarMax Structural Standards and Drilling Policy

- In Structural* Components and Frame, the allowable condition is:
 - A.) Any single non-OEM hole less than or equal to 5/8" in diameter, after tooling (per component or frame).
 - B.) Operations and Purchasing Manager partnership required
- In Non-Structural* Components (i.e. Doors, Deck Lids, etc.), the allowable condition is:
 - A.) Any one hole less than 5/8" in diameter, after tooling, in any component.
 - B.) Up to 4 holes, less than or equal to 5/8" in diameter, after tooling. Each hole must be spaced greater than 1" apart, when measured from center hole to center hole.
 - C.) Non-OEM holes in non-structural panels and components typically will not have an impact on structural integrity but require Operations and Purchasing team partnership to ensure cosmetic values are maintained after any repair
- Allowable holes must be properly repaired (sealed with waterproof sealant and plugged with a black hole plug) to prevent air or water intrusion and corrosion, or the panel must be replaced.
- When violation of the structural standards causes financial harm, the employee will be required to repay Dent Wizard for the cost of said violation. This can include costs up to \$1,500 per violation.

Below are images to help clarify on which panels qualify as structural vs. non-structural.

Typical Structural Components:

- Pillars – A, B, C, D
- Frame rails
- Inner rocker panels



